

Privacy Policy

This is the privacy statement of www.stelgeliving.eu (STELGE). All personal data collected on this website is stored by our company. The processing of personal data takes place in a way that is in accordance with the General Data Protection Regulation (GDPR) of 25 May 2018.

1. WHICH DATA DO WE COLLECT?

Liv-Studios processes your personal data because you use our services/products and/or because you provide them to us yourself. Below you will find an overview of the personal data we process:

- First and last name
- Address
- Telephone number
- E-mail address
- IP address (no)
- Location data
- Data on your activities on our website
- Internet browser and device type

2. WHAT DO WE USE THIS INFORMATION FOR?

- To ship your orders to you.
- To inform you about the orders or the information you have requested.
- To provide good customer service.
- Marketing purposes.
- Liv-Studios analyzes your behavior on the website to improve the website and offer products and services to match your preferences.

3. HOW LONG DO WE KEEP PERSONAL DATA?

STELGE does not keep your personal data any longer than strictly necessary to realize the purposes for which your data is collected. We keep data relevant to providing optimal customer service for up to 2 years. If there is a frequent partnership, we keep this information as long as necessary to properly carry out our services.

We collect payment information for each order, but we do not store any payment information on our servers. Your payment information is securely transmitted to and processed through our e-commerce software provider.

4. SHARING PERSONAL DATA WITH THIRD PARTIES

STELGE only provides your personal data to third parties if this is necessary for the execution of our agreement or to meet a legal obligation.

By consenting to the processing of personal data, you agree that your data may be shared with third parties. We have made agreements with these third parties or a processing

agreement to ensure that personal data is handled with care. Data is shared with the following parties:

- Lightspeed and apps
- Accountant
- Mollie
- Paypal
- Google Analytics
- Facebook
- Instagram
- Pinterest
- Mailchimp
- Convert Kit
- Hosting services
- Bpost

5. VIEWING, AMENDING OR DELETING DATA

You have the right to see, correct or remove your personal data. You also have the right to withdraw your permission for data processing or to object to the processing of your personal data by STELGE and you have the right to data portability. This means that you can request us to send the personal data we have of you in a computer file to you or another organisation named by you. You can send a request to inspect, correct, delete, transfer your personal data or request to withdraw your permission or objection to the processing of your personal data to zane.verdina@icloud.com.

To make sure that the request for inspection is made by you, we ask you to send a copy of your identity document with the request. In this copy, please make sure that your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), card number and the national register identification number (BSN) are blacked out. This is to protect your privacy. We will respond to your request as quickly as possible.

7. HOW DO WE PROTECT PERSONAL DATA?

STELGE takes the protection of your data seriously and takes appropriate measures to prevent abuse, loss, unauthorized access, unwanted disclosure and unauthorized changes. If you have the impression that your data is not properly secured or there are indications of misuse, please contact us via zane.verdina@icloud.com.

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